

Sustainability Report 2022

Our First Sustainability Report!

We are not simply bringing forward our sustainability report because we need to, but because we want to. Here, we are sharing how we prioritize and work with environmental issues. These are not easy questions to deal with, but they are easy to prioritize – people, environment, products, and customers.

The year that has passed has been exceptional. The second year with the Covid19 pandemic has resulted in continued big efforts primarily for our supply chains as well as continued impact on individuals, organizations, and communities. The war in Ukraine, which is in of itself tragic, has affected supply chains and resource shortages. We have therefore needed to handle increased prices, inflation, and allocations within main suppliers.

I am proud that we have, during a time of crisis, continued delivering to our customers, worked hard and successfully minimized inconveniences for our customers' production and maintenance during these difficult circumstances.

G A Lindberg works towards sustainable development, which entails being conscious of longterm environmental goals while keeping a balance between social and economic demands. The code of conduct gives us guidance, however, individual responsibility is what matters.

To me, sustainability is extremely important on a personal level as well. We have a responsibility to not use more of the Earth's resources than necessary. We need to focus more and more on how much energy we can minimize in our part of the production process and maintenance.

One of our most important goals is to attract collaborators with the appropriate competence. I am convinced that we become a better company if we can reflect society through bringing together and using knowledge from people with different experiences and perspectives.

Our strength lies in our competency and sustainable values, which is how we make ourselves well positioned to create a more sustainable environment and society through our suppliers and customers, local presence and strong offers.



Ulrika
Gregorsson CEO

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*"We have a responsibility to not
use any more of the Earth's
resources than necessary"*

Ulrika Gregorsson, CEO

About G A Lindberg

G A Lindberg ChemTech AB is a growing company founded in Sweden 1944 and is currently a part of the international technological-and industrial group Indutrade AB, which is a listed company on Nasdaq OMX, large cap.

We are one of Scandinavia's largest supplier of adhesives, lubricants, and chemical engineering solutions for the industry. We have high requirements for sustainability, quality, and service. And, we are known to help companies find the right solution from a technical standpoint and from a total cost perspective.

Within our assortment for industrial services we have products from world leading manufacturers within adhesives, lubricants and dosage. We help the customers with total-cost and quality control, which is the key to well-working solutions and optimal functions. At the same time, we are working towards sustainable development while considering longterm environmental aspects.

In our service offerings, we have a certification application within industrial environmental economics where we do a review of your total cost and a cost-and quality control. We even offer a wide range of educational opportunities, general and company-focused, both online education and classroom education. In our application-lab we conduct function tests and bring forward technical recommendations to match customer specific wishes.



Vision

G A Lindberg ought to be the first choice for the industry of the future in sustainable chemical solutions.

Mission

To offer the customer the right chemical solution for their business, with safety, good profitability and long-term sustainability in focus.



Our Environmental and Quality Work.

Sustainability has become a big part of the companies longterm strategies and there is continued growth in demands to present one's environmental impact and to do active choices for the environment. We want all collaborators to know that those active choices are necessary and are requested by the rest of the world.

G A Lindberg Chemtech AB will meet the environmental and quality requirements that are placed on the company, and the current legislation is seen as the lowest level of requirement. We consider environment, quality and sustainability aspects and work towards the least possible environmental effect with the highest possible quality. As a base for this, we have our environmental- and Quality policy:

G A Lindberg ChemTech AB – Environmental & Quality Policy

- We develop and improve our business to always being on the cutting edge in matters concerning the environment, quality and sustainability.
- We believe that commitment and competence in each employee is a key when it comes to effectively improving our business.
- We are committed to following legal obligations as well as interested parties' demands, and are improving our systems continuously with monitoring, risk analyses and deviation handling.
- We work alongside our customers and suppliers to ensure that the development of our operations is conducted in a socially and morally acceptable way.
- We do our utmost to minimize our environmental impact and to mitigate climate change.
- We work with:
 - Choice of products/ materials
 - Safe handling of chemicals
 - Energy and resource use/ efficiency
 - Change to renewable energy sources
 - Waste management/ waste reduction
 - Transports and business travels
 - Consciousness and education
 - Measuring and reporting of GHG-emissions

Quality Certificate

We are certified in our quality and environmental work according to SS:EN ISO 9001:2015 and SS:EN ISO 14001:2015





The parent company Indutrade has a strategical framework that summarizes focus areas for sustainable development based on a materiality analysis. Indutrade works towards overall goals within the areas People, Environment, and Products & Customers and defined associated subgoals and keynotes that follow up at least on a yearly basis.

The goal is to promote business opportunities, enhance sustainable profitable growth, and support the global goals for sustainable development. Indutrade has signed the UN's Global Compact and supports the ILO-conventions, the UN's guiding principles for companies and human rights, and OECD's guidelines for multinational companies. You can read more about Indutrade's sustainability-work and what it means for companies within the group in Indutrade's annual report.

Our Business and Value Chain.

Our business model build on a combination of quality, innovation, and customer-focus. We are primarily a supplier-dependent distributor with some of our own repackaging for customer-unique solutions and products

Our business idea and our strategies will support strong environmental work and social responsibility. Sustainability is integrated in our business plan and how we run our operation through businesslike and sustainable goals.

Sustainable choices can be done in many of the processes within our control, but some reach even beyond the processes themselves. This means that we have an extended responsibility to other parts of the value chain where requirements are given from one actor to the next. The shared responsibility implies an impact from our business partners but also a larger overview over the whole process. From the perspective of life cycles, we want to map the products entire life cycle from origin to waster management.

Below is a typical value chain for our products. Our direct process as a distributor is "Sales and Marketing", and our impact includes directly which products we purchase, where we purchase it and how we transport the product to the customer. So the subprocesses are affected by sustainability choices, such as:

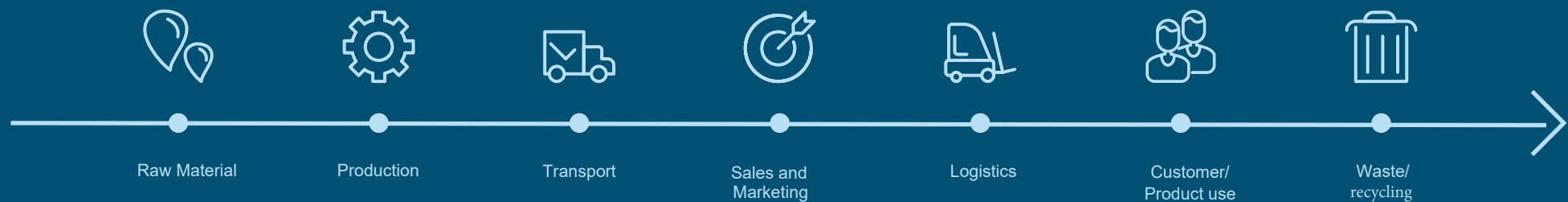
- Customer request-Purchasing => influences choice of assortment
- Supplier assessment => affects supplier selection
- Sales/Marketing/Information about the product => affects the customer's choice of product
- Transport/Joint transport/environmental transport=> affects the choice of forwarder.

In addition to this, we have our internal impact through the business operations and resulting opportunities for sustainable choices:

- Heating/electricity => choice of renewable resources
- Waste/waste reduction/chemical handling/recycling => choice of internal routines
- Business trips/vehicles => choice of fuel/choice of mode of transport
- Management/training/commitment => motivation of employees

G A Lindberg ChemTech AB is connected to the packaging and newspaper collection (FTI). We pay packaging fees and thereby take our responsibility as producers for recycling packaging.

Value Chain





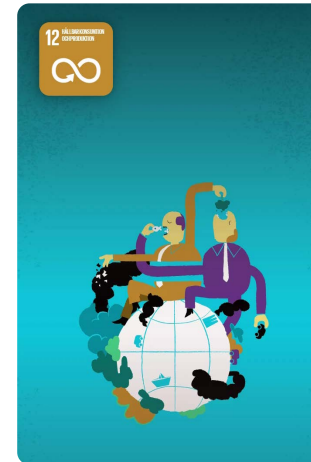
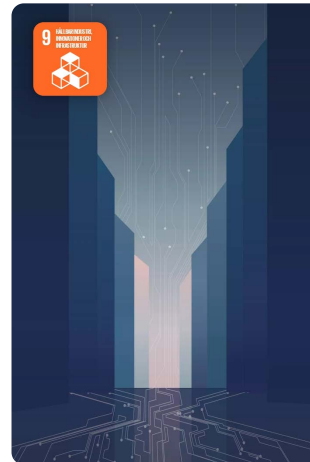
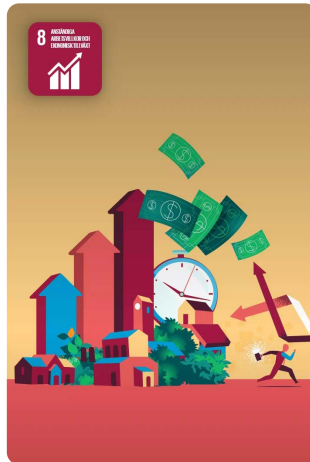
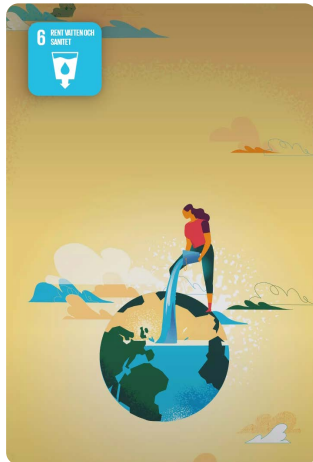
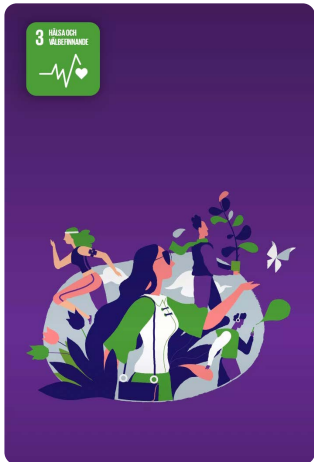
Global Goals

For Sustainable Development

The 2030 agenda is a global work plan with 17 global goals working towards a sustainable development that aims to end poverty and hunger, actualize human rights for everyone, accomplish equality and empowerment for everyone and ensure a longterm protection for the planet and its natural resources.

G A Lindberg aims to be a part of and take responsibility for sustainable development. We do this by helping our customers with improvements and by taking a great deal of individual responsibility.

We have chosen to prioritize six of the global sustainability goals that are particularly relevant and important to our business, and where we can directly or indirectly make an impact. The goals are also integrated into our daily work and sustainable management model.



Our Mapping

To ensure that we manage our operations with sustainability as our focus, we have identified and prioritized six of the UN's global sustainability goals within the framework of Agenda 2030. The goals form an integral part of our sustainable governance model and thus our daily work, which can be directly linked to our strategic scorecards – customers, employees and financial.



Health and Wellbeing

We do this by measuring health as part of our operational goals. We offer corporate health services that can detect health risks in good time, as well as offer wellness care in the form of a financial contribution, wellness hour and a fully equipped training room. Staff are regularly offered training in first aid. Through safety routines and offering training in chemical handling, we work towards good health both internally and externally.



Decent Work Conditions and Economic Growth

We do this by conducting our business with long-term frameworks and with profitability. We consider customers' operations and profitability by finding the right technical solution and from a total cost perspective. We work with clear work-conditions and implement a good working environment with clear values and an inclusive culture that is described in our work environment policy. Our code of conduct describes our ethical requirements. An employee survey is carried out regularly.



Clean Water and Sanitation for All

We do this by actively collaborating with *Solvatten* and we have contributed from the start with an application solution that makes it possible to glue the container together in a sustainable way. G A Lindberg also contributes by donating a number of containers to *Solvatten* on an annual basis that PLAN International distributes to countries in need. Through our donation, 1.7 million liters of water can be purified and distributed to the countries in need and vulnerable areas on an annual basis, giving households and healthcare access to clean water without using fossil fuels.



Sustainable Industry

We do this by actively working with proposals for industrial improvements that contain savings in environmental care, productivity and safety. G A Lindberg works actively with training courses and providing information to customers about products that are a better environmental and safety options. We offer alternative products that contribute to, for example, energy savings, and work actively with the principle of substitution.



Sustainable Consumption and Production

We do this by clarifying and guiding customers to choose products that are better for the environment. As support, we have Eco-labeled products – the green leaf – that meet the requirements for less environmental impact. Our product managers have a high level of knowledge about alternative products and are involved in our selection of the products we distribute.



Combat climate change

We do this by heating our 4,000 m² warehouse with a pellet boiler and with solar cells on the property's roof. In addition, we have replaced all lighting with LEDs. The company offers electric and hybrid cars as company cars for the staff. We strive to minimize air transport and coordinate deliveries. The company largely uses digital meetings in combination with physical ones to reduce the environmental impact.

Over 10 years towards a sustainable future

Investments made at the Warehouse in Mölnlycke during the period 2009–2020 have resulted in a reduction of energy consumption by approx. 190,000 kWh/year.



The Year in Numbers

Net sales	Total Number of Employees	Average Age of Employee
301 Mkr	39	48 years

Utilization of wellness hour

68 %

It is a scorecard goal to achieve >75%. Good conditions are given to improve each employee's use of health maintenance.

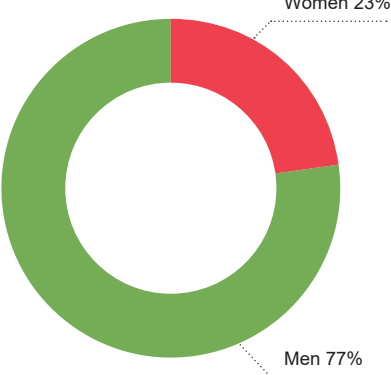
Average length of employment

12 years

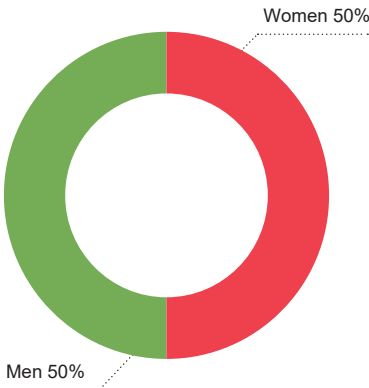
The company is solid with a good work culture. The employees are loyal, there is a great deal of experience and knowledge of the business and the products, and we have established strong business relationships with our partners.

Gender distribution of staff

Distribution of women/men



Gender distribution of women/men in Management



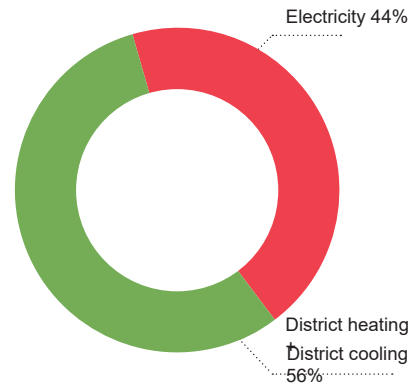
Where we are

Our head office is in Kista, Stockholm and our warehouse is in Mölnlycke, Gothenburg.



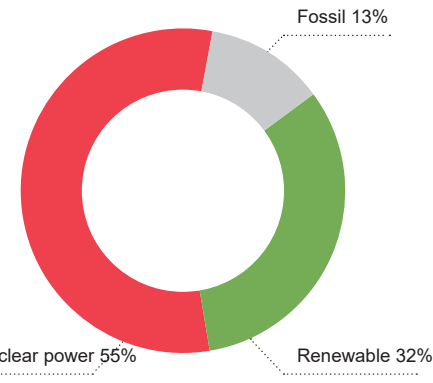
Energy composition and origin Kista

Electricity + district heating Kista



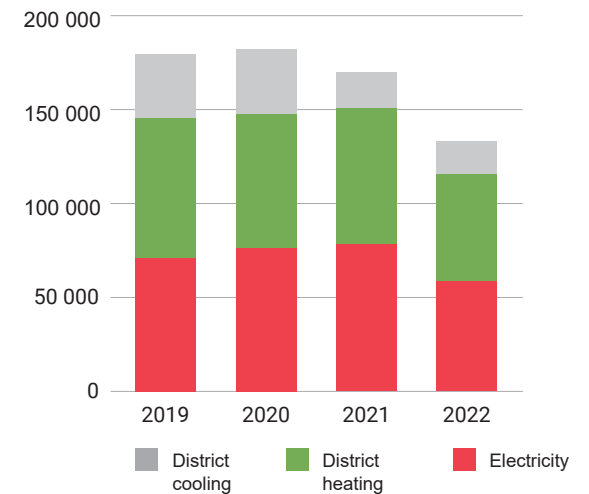
The property in Kista is operated with energy from Stockholm Exergi and Ellevio. G A Lindberg ChemTech AB rents approx. 8.3% of the property's floor area.

Electricity Origin Kista



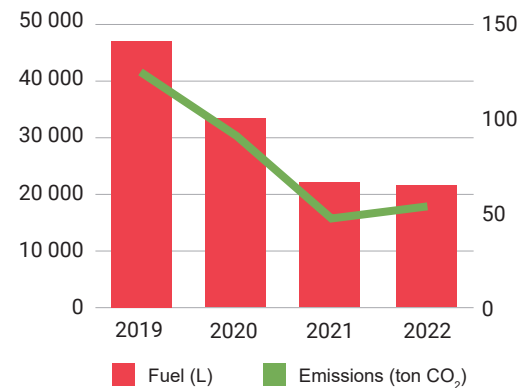
Energy consumption Kista

Total energy consumption Kista kWh



Businessstrips with cars

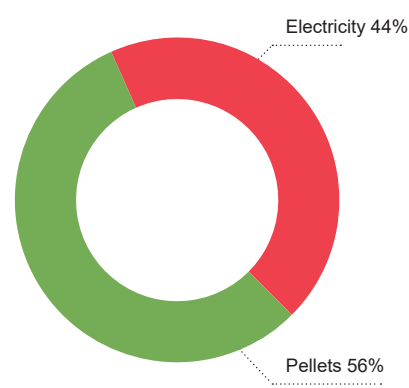
fuel and CO₂- emissions



The company cars are powered by petrol and diesel, and some have been replaced by hybrid and electric cars. There is a decrease in total fuel volume but minimal increase in CO₂ emissions due to ratio of diesel/petrol use. Part of the decline in business miles has occurred when digital meetings replaced some previous physical meetings.

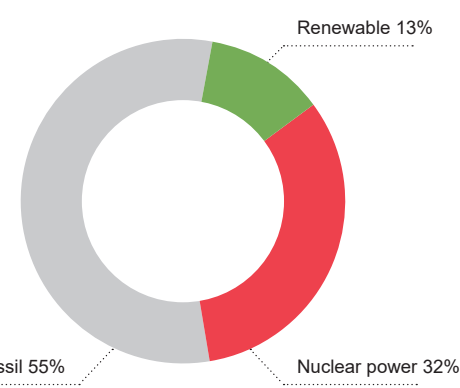
Energy composition and origin Mölnlycke

Electricity + pellets Mölnlycke



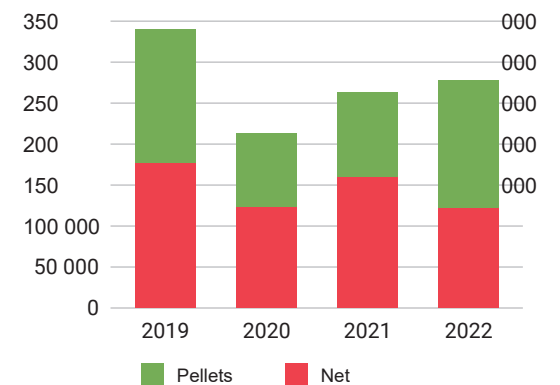
The heating in Mölnlycke takes place with the help of our own heating boiler and wood pellets. Supply of electricity from our own solar cells covers approx. 40% of the need in our warehouse building.

Electricity origin Mölnlycke



Energy consumption Mölnlycke

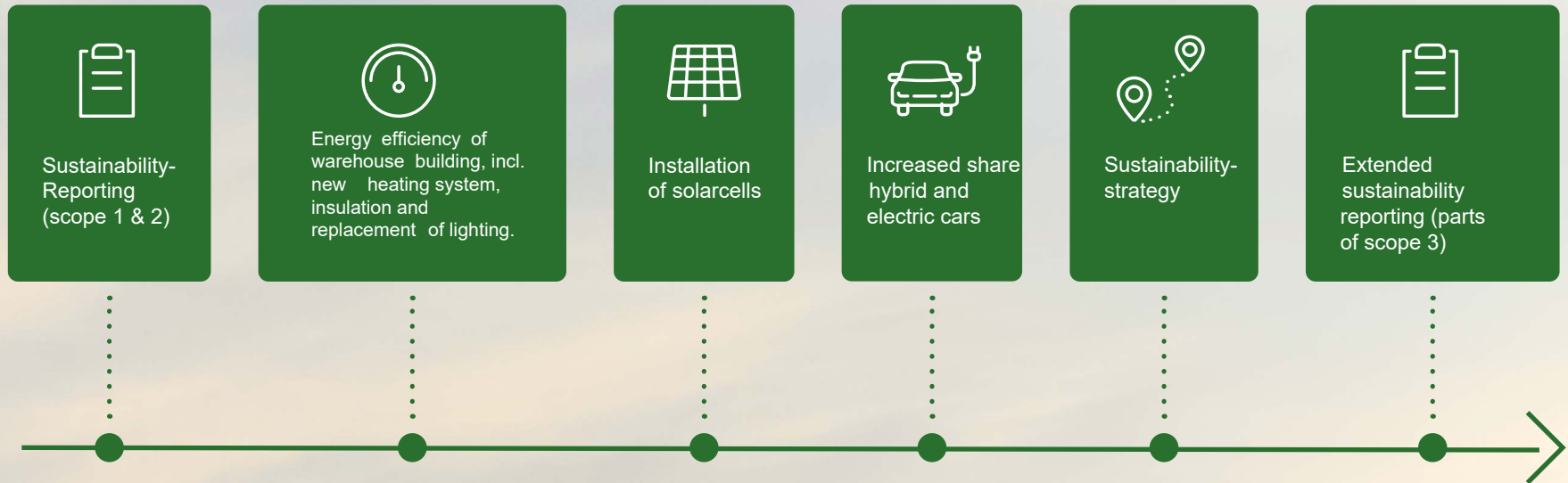
Total energy consumption Mölnlycke kWh



Solar panels were put into operation in 2020 in Mölnlycke and resulted in approx. 40% reduction in purchased electricity. Consumption/purchase of the amount of pellets for the heating boiler affects the statistics a lot and is the reason why energy consumption has increased again in 2021 and 2022.

Our sustainability journey until today

Our measures



Our progress

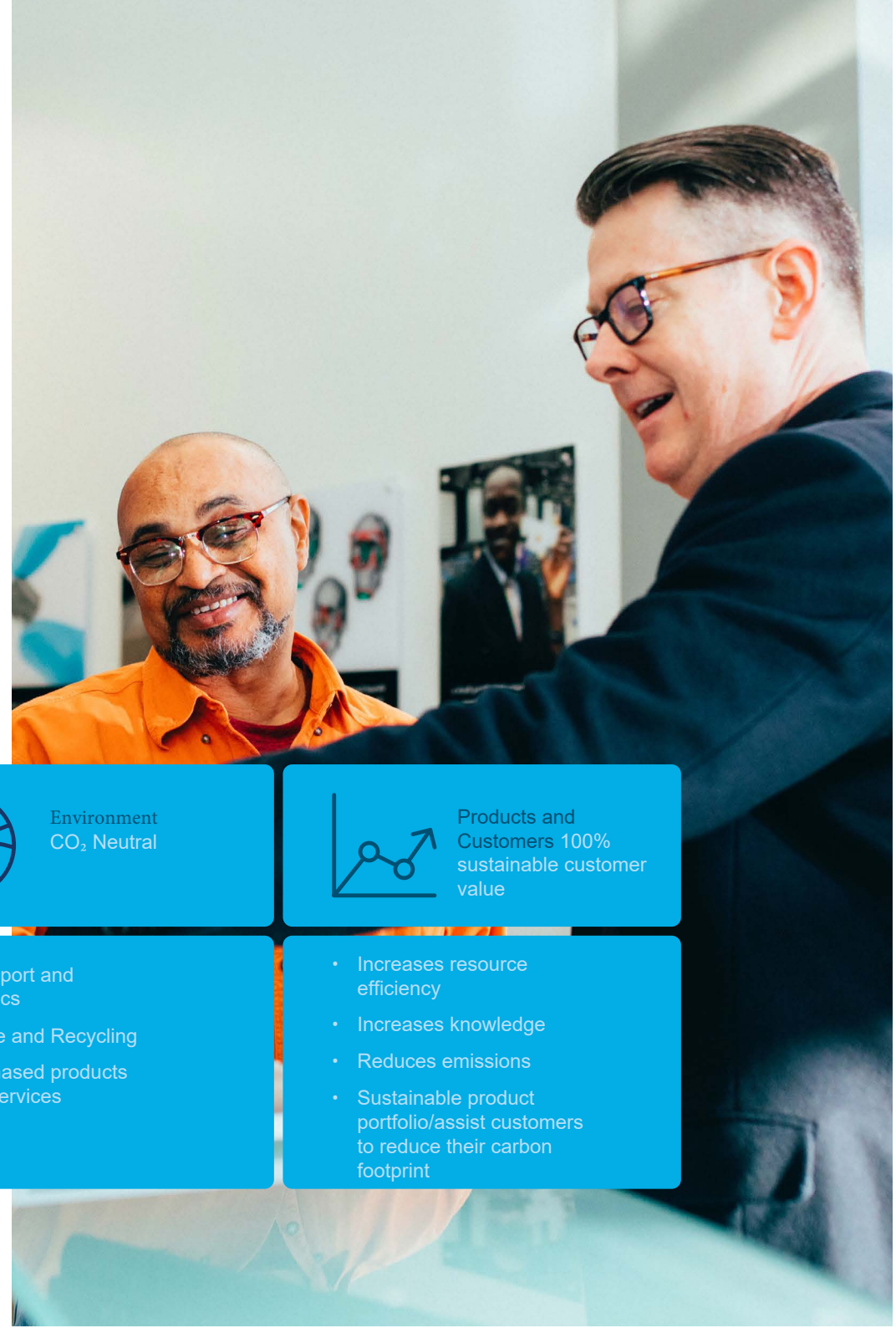
- Energy efficiency of the warehouse building has reduced energy use by approx. 31% per year
- Supply of electricity from solar cells covers approx. 40% of our own needs in our warehouse
- Strategy with selected focus areas forms the basis for driving improvement measures and enables clear communication of our sustainability strategy
- Sustainability reporting provides a starting point for evaluating and improving our sustainability work

Stakeholder Analysis

Stakeholder	Requirements from stakeholders	Compliance from us	Impact
UN	Contribution to the UN's global goals	Focus on GSG No. 3,6,8,9,12,13	Medium
National authorities	• Comply with laws and regulations • The Environmental Code • The Chemicals Inspectorate's requirements KIFS • REACH, CLP, RoHS and WEEE • Authority requirements for the import and sale of chemical products • Waste Ordinance • The Work Environment Agency's requirements AFS	• Reporting of certain key figures (products, waste) • Law overview and update • Competence in legislation	Medium
Owner	• Financial stability • Sustainable growth • Sustainability Reporting • Follow the parent company's ethical requirements • Materiality analysis and systematic work with essential sustainability issues	• Financial business objectives • Sustainability reporting in a digital platform • Communication with the parent company • ISO9001 + ISO14001	Large
Society	• Comply with laws and regulations • Contribution to ethical business relationships	• Code of Conduct • Company policies	Small
Customer	• Contribution to ethical business relationships • Product quality • Relevant product range • Sustainable alternatives • Information and training about the product • Reduction of waste • Efficient/adequate transport of product • Quality and environmental management system	• Code of Conduct • Updated documents like TDS, SDS, product information • Courses and seminars • Customer service and guidance • E-commerce • Offer environmental deliveries • ISO9001 + ISO14001	Large
Forwarders	• Efficient coordination of transport/purchasing • Communication	• Monitoring of CO2 emissions • Streamlining transport in business systems	Large
Waste company	• Correct sorting and labeling of waste • Reduction of waste/scrap	• Expertise on waste sorting • Coordination of purchases/sales • Communication both internally and with employees/customers	Medium
Employees	• Good working conditions • Good leadership and management system • Adequate resources • Investments in the right things • Motivation and commitment of employees • Implemented improvement systems	• Company policies • Effective internal communication • Competent management team • Investment in the right employees • Raise operational goals and involve employees • Follow-up in employee survey	Large

Materiality Analysis

A materiality analysis has been carried out in 2022 to identify important sustainability issues within G A Lindberg's operations, i.e. the areas that it is particularly important to work on for the company. The focus areas and goals that are set for People, Environment and Products and Customers include long-term efforts where we strive for 100% committed people, carbon dioxide neutrality and 100% contribution to sustainable customer value.



Long Term Goals



People
100%
Committed
People



Environment
CO₂ Neutral



Products and
Customers 100%
sustainable customer
value

Focus Areas

- Leadership
- Competence development and education
- Work environment
- Culture and Values

- Transport and logistics
- Waste and Recycling
- Purchased products and services

- Increases resource efficiency
- Increases knowledge
- Reduces emissions
- Sustainable product portfolio/assist customers to reduce their carbon footprint

Risks and Risk-management

Identification and management of risks is a requirement according to the ISO standards that we follow (ISO 9001 and ISO 14001). G A Lindberg ChemTech AB has done a comprehensive basic risk analysis in 2020 where the risks for 48 sub-processes in the business were mapped

The risks are assessed and valued according to a point-scale and the biggest risk was identified as the scrapping of products (with limited sustainability) during the sales process. This risk has been managed through several measures, and reduction of the percentage of scrap weight was set as an operational goal for 2021. Current environmental factors mean that it is still relevant as we constantly need to adjust our inflows and outflows of products to the warehouse in order to optimize deliveries to customers with consideration of product expiry date.

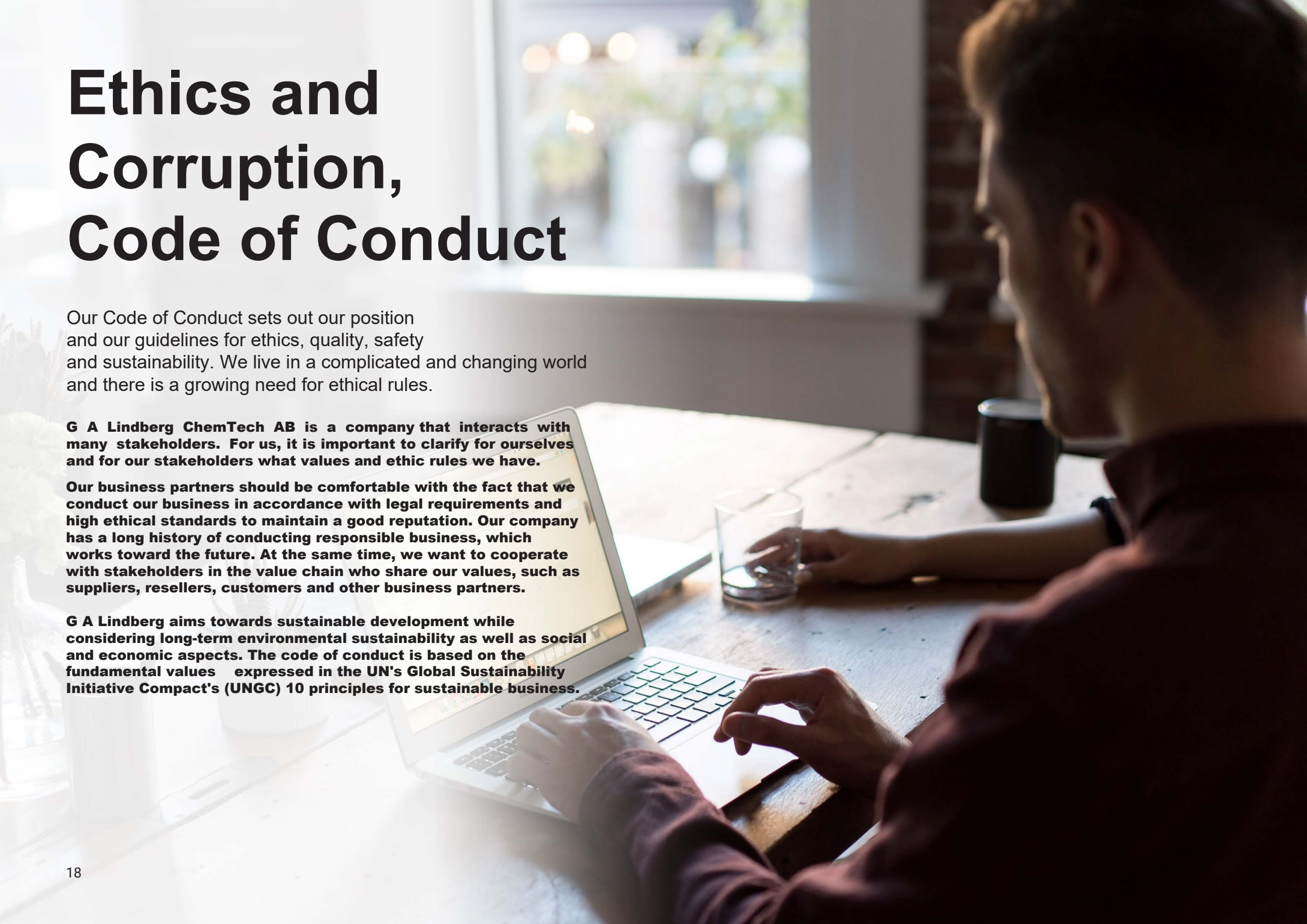
In our business processes, we have several routines for identifying risks/opportunities. In the CANEA business system, customer complaints, supplier complaints, internal deviations and improvement proposals are handled, and in the system we perform identification, registration, cause analysis, action planning and follow-up. Risks to quality, the environment, health and safety (such as accidents and incidents) must be captured in the system.

Several processes require special risk management and examples include:

- The logistics process's transport of dangerous goods. We are checked annually by DGM Sweden, which is an external party. The safety advisor regularly provides training in transportation of dangerous goods, and ensures that the transports take place correctly.
- Storage of products/chemicals in the warehouse in Mölnlycke. Routines for systematic fire protection work are in place, and regular safety checks are carried out by an internal safety representative. We are connected to the BUS portal (Fire and evacuation system). In addition, the system is audited annually.
- Training relevant to the work tasks is ensured for staff, e.g. first aid, chemical handling and truck handling.
- Assessment of significant suppliers takes place annually to gather information and ensure suppliers' fulfillment of set requirements.
- The IT system has its own policy and routines for security, this is managed by the parent company's IT department.
- Risks concerning the staff's well-being are managed through various investments in health care and regular health checks as well as staff surveys.



Ethics and Corruption, Code of Conduct

A person is seen from the side, sitting at a wooden desk and working on a laptop. The person is wearing a dark shirt. On the desk, there is a glass of water and a black mug. In the background, there is a window with a view of a city at night, with lights visible outside. The overall atmosphere is calm and professional.

Our Code of Conduct sets out our position and our guidelines for ethics, quality, safety and sustainability. We live in a complicated and changing world and there is a growing need for ethical rules.

G A Lindberg ChemTech AB is a company that interacts with many stakeholders. For us, it is important to clarify for ourselves and for our stakeholders what values and ethic rules we have.

Our business partners should be comfortable with the fact that we conduct our business in accordance with legal requirements and high ethical standards to maintain a good reputation. Our company has a long history of conducting responsible business, which works toward the future. At the same time, we want to cooperate with stakeholders in the value chain who share our values, such as suppliers, resellers, customers and other business partners.

G A Lindberg aims towards sustainable development while considering long-term environmental sustainability as well as social and economic aspects. The code of conduct is based on the fundamental values expressed in the UN's Global Sustainability Initiative Compact's (UNGC) 10 principles for sustainable business.

Collaborations CSR

Ensuring the availability and sustainable management of water and sanitation for all is a global concern. Solvatten is an innovation that cleans drinking water with solar energy in a couple of hours, completely without fossil fuels.

G A Lindberg supports Solvatten together with Plan international and UNHCR as well as the local organization International Aid Service with the goal of giving people in developing countries and vulnerable areas access to clean water in households and healthcare.

G A Lindberg has supported and donated to Solvatten since 2011, when the invention started its production in a factory in Örkelljunga where G A Lindberg also contributed with a technical solution for the application of the container. Some of the first countries to receive Solvatten were Kenya, Mali and Indonesia. Later, countries such as Haiti, Uganda, Rwanda, India and Pakistan have also been reached by the invention.

G A Lindberg annually donates a number of containers where the help goes directly to households and healthcare in countries in need, no intermediaries. Through our donation, 1.7 million liters of water can be purified every year and thus provide clean water to countries in need. G A Lindberg intends to continue this collaboration during 2023 and beyond.



"Through our donation, 1.7 million liters of water can be purified every year and thus provide clean water to countries in need"





info@galindberg.se
www.galindberg.se

Mailing Address
Box 6044
SE-164 06 Kista

Visiting Address
Raseborgsgatan 9
164 74 Kista

Warehouse
Metallvägen 20 435
33 Mölnlycke

